

The logo for Fibertech, featuring the word "FIBERTECH" in a dark blue, sans-serif font. The letter "C" is stylized with a green circle and a horizontal line passing through it.

FIBERTECH

A close-up photograph of a person wearing blue nitrile gloves working on a medical device. The device is a silver, cylindrical component with a red band and a label that reads "KARL STORZ Germany". The person is using a pair of long, thin metal tweezers to adjust a small part of the device. The background is a blurred, light blue surface.

Fibertech Canada

Medical Equipment Service and Supply



FIBERTECH

About Us

Products, maintenance, and repairs for a lifetime.

Fibertech opened its doors in 1994, and for more than 27 years we have set the standard for endoscopic maintenance and repairs. We are the leading choice for products, service, and education across Canada, and are committed to supplying high-quality products and excellent service for all sizes of organizations. Our offices in Mississauga, Montreal, and Vancouver are outfitted with the latest in testing, calibration and service equipment and our technicians are constantly learning, advancing their skills and knowledge to better serve our customers. We promise quality repairs and guarantee your satisfaction!



What Do We Do?

Fibertech Canada is a leader in endoscopic and related medical devices.

We currently offer the following services:

Rigid Scopes

Repair of rigid endoscope general surgery, urology, orthopaedics, gynaecology, ENT, GlideScope and others

Flexible Scopes

Repair of flexible endoscopes gastroenterology, urology, respiratory therapy, ENT, bronchoscopy, general surgery, gynaecology, ultrasound and others

Instruments

Endoscopic, ophthalmic, general and surgical instrumentation, cryoprobes, and many others

Hand Pieces

Repairs of different surgical hand pieces including phaco

Endoscopic Cameras

Repairs of high-definition digital cameras for endoscopic and surgical use

Power Tools

Orthopaedic, oral and maxillofacial, dental, neurology, cardiovascular, hand/foot and others

Where Do We Repair Your Equipment?

Have you ever wondered where your endoscopes go once they leave your clinical departments or engineering teams for maintenance?

Fibertech Canada's endoscope repairs are performed at our offices across Canada!

Our experienced technicians are dedicated to the continuous improvement and engineering protocols in which they trained and have gained over many years of experience! All repairs are certified to ISO:13485 standards using the latest repair technologies and replacement parts. Your instruments are in safe, experienced hands!

Did you know?

Loaner endoscopes are available for use during a repair





Supporting Your Clinical Service

We offer fast turnaround times and loan endoscopes whilst your equipment is undergoing repair.

Quality Assurance

Every flexible endoscope repair is certified to ISO:13485. Our major scope repairs come with a full-one year warranty.

Peace of Mind

Our Canadian network of repair centres gives our customers the confidence they need in all of our repair services.

Detailed Reporting

Our internal reporting software offers an unprecedented level of detail.

This allows us to support you in understanding and targeting the root causes of repairs and how to avoid them in the future through education and training.

Why Choose Fibertech Canada?

GI Endoscope Repair

Fibertech services a variety of GI endoscopes

Colonoscopes

Gastrosopes

Theraputic Scopes

Ultrasound Scopes

Duadinascope

Pediatric Scopes



Repair Capabilities

World Class Repair Services

Fibertech Canada is committed to providing top quality and care to our customers. Maintaining the correct functionality of your instruments after repair is critical. Our dedication and attention to detail is unmatched. We believe in empowering our customers to make educated and cost-effective decisions.



Operating Room and Related Services

All repairs are performed by a certified technician and in a time sensitive manner to minimize costly downtime. We also have an extensive loaner pool should one be required. Our repairs are cost effective and come with a full one year guarantee against parts and workmanship.

Rigid Endoscopes

Fibertech offers precision repairs for all original manufacturers various makes and models.

Flexible Small Diameter Endoscopes

Fibertech services a variety of endoscopes including ureteroscopes, intubation, bronchoscopes, nasopharyngeoscopes, and hysteroscopes. With our dedication and attention to detail, you know your scope is being repaired by industry experts. We offer fiberoptic and video scope repairs.

Endoscopic Video Cameras

Fibertech repairs video cameras from all leading manufacturers. Our repairs range from minor to complete rebuilds on all models.

**We provide service on for all brands and models of the
above equipment including but not limited to:**

Olympus, Karl Storz, Pentax, Stryker, Wolf, Linvatec and many, many more.

Endoscopic Camera Repair

Full-Service Camera Repair Provider

We repair all major brands of cameras and couplers including: Karl Storz, Linvatec, Olympus, Stryker, Dyonics and others. Your hospital will experience significant savings compared to the OEM. All cameras and couplers will be returned repaired to manufacture specification within 7-10 days of date of approval.

Focused on providing high-quality repairs at a cost-effective price.

Powered Surgical Equipment



Fibertech has over 50 years of experience repairing power tools.

Our Repairs are significantly less expensive than the original manufacturer and are returned in like new condition.

We perform repairs on Power Equipment for the following specialties:

Orthopaedic

Neurology

Hand / Foot

Cardiovascular

Oral & Maxillofacial

Miscellaneous

Arthroscopy

Trauma

Specialty Instruments

Fibertech steps up to the plate and will restore and refurbish, micro instruments, laparoscopic and surgical instruments.

We service a variety of instruments

Hand Pieces

GlideScope

Loaner Program

In addition to our refurbished and new products available for sale, we also offer a variety of video and fiber optic endoscope equipment on loan for those times when equipment is out for repair, or when your organization is expanding your equipment options to meet temporary or high demand.

See below for our extensive pool of loaner equipment:

- | | |
|---------------|-------------------|
| Colonoscopes | Intubation Scopes |
| Gastrosopes | Hysteroscopes |
| Duadinascope | Laparoscopes |
| Bronchoscopes | Laryngoscopes |
| Ureteroscopes | Cystoscopes |
| Arthroscopes | ENT scopes |

Power Tools, Cameras and more are also available. Please contact us for more information.





Education

We provide external education to hospital staff. Our education services ensure your team is confident with each piece of equipment.

We make resources and training available to customers to support best-handling practices for the equipment that we repair.

Testimonials

We guarantee our repairs and your complete satisfaction. Read what our happy customers are saying about their experience with Fibertech!



“Our repairs have been picked up and delivered back promptly, and when an urgent rush was required they made it happen.”

“We appreciate this rush job, Fibertech is so much better than OEM service.”

“Fibertech staff are excellent to work with and provide outstanding support.”

How to Book a Repair

Find out More

Service isn't just something we provide – it's the backbone of our business. That's why, at Fibertech, you'll receive products, maintenance and repairs for a lifetime.

You can email us at info@fibertech.ca | You can call us toll free at **1-800-727-3855**

Or, if you're not quite ready to pick up the phone yet, you can visit our website at: www.fibertech.ca



Or connect with us on LinkedIn

Regional Offices

Alberta 1.403.896.4755	Manitoba 1.604.341.2233	Maritimes 1.506.962.5030
Saskatchewan 1.306.201.4454	Quebec 1.514.331.3313	



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